

Oracle12 iSupplier Portal External User Guide PO Information

Last Update: 10/01/2019

Chapter Objectives:

On completion of this chapter, you should be able to do the following:

- Acknowledge Purchase Orders
- o Request Changes to POs Promise Date, Price etc.
- Request to Split Shipment Lines
- o Request to Cancel Shipment Line
- o Request Cancel Entire PO
- o View Blanker Purchase Agreements and Releases
- View PO Change History and Revision History

Order Information and Actions

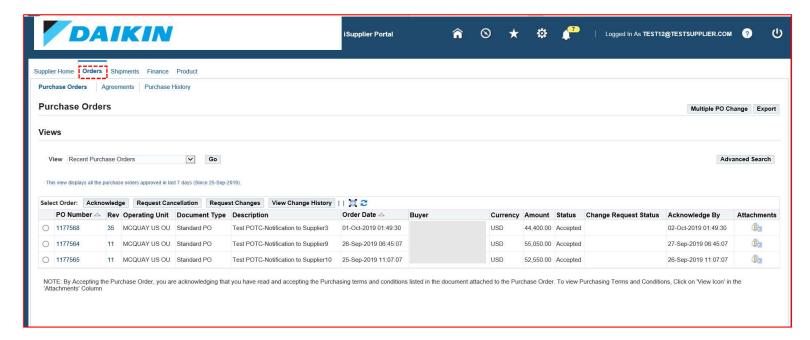
PURCHASE ORDERS

Using purchase order information, you can acknowledge purchase orders, make change requests to purchase orders, split shipments, or cancel orders. You can also view supplier agreements and the revision history of a purchasing document. When DAA approves a purchase order in Oracle Purchasing, the purchase order details are available to you in Oracle iSupplier Portal.

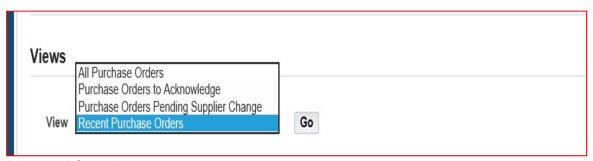
Viewing Purchase Orders

Responsibility: Daikin iSupplier User

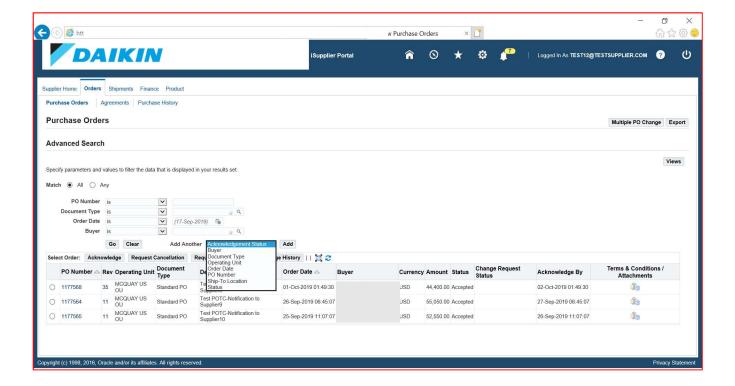
The View Purchase Orders page display the most recent 25 purchase orders (use the Previous and Next links to view additional purchase orders).



- 1) From the View menu, choose which purchase orders to display:
 - a. All Purchase Orders
 - b. Purchase Orders to Acknowledge
 - c. Purchase Orders Pending Change
 - d. Click Go



- 2) Advanced Search
 - a. Click the Advanced Search button to perform a more exact search for a PO.



Acknowledge Purchase Orders

When creating a purchase order, DAA can request acknowledgment of the purchase order. If so, you will receive a notification requiring your response. The purchase order may include a date by which you need to acknowledge it.

You can either acknowledge the order online or accept or reject the order using the notification. When you respond, the purchase order is automatically updated, and a notice is sent to the buyer.

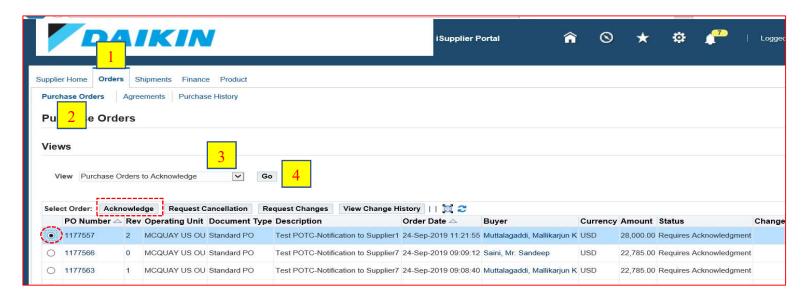
Please note, by acknowledging the order, you are accepting to the DAA's purchasing terms and conditions.

To acknowledge purchase orders:

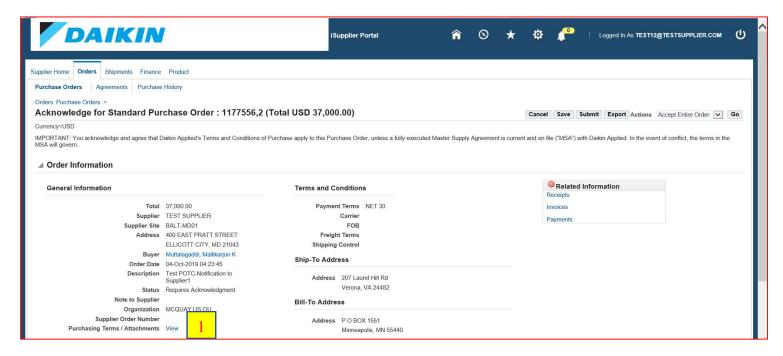
Use Daikin iSupplier User > Orders Tab > Purchase Orders > View = Purchase Orders to Acknowledge

Notes:

- This process applies to standard purchase orders, blanket purchase agreements and blanket releases.
- It is important to understand the changes made to purchase orders. When acknowledging a changed purchase order, view the changed details first using procedure – View Purchase Order History.



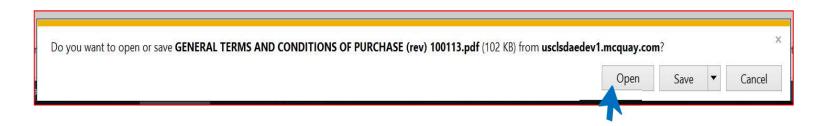
- 1) Orders: From Orders Tab (1), click on Purchase orders sub-tab (2) and select Purchase Orders to acknowledge (3) and click on Go button (4) as shown above.
- 2) Select the purchase order (by clicking the radio button) and click the *Acknowledge* button. The Acknowledge Purchase Order Page will open as shown below.



- 3) Under order information, please make sure you go through the DAA purchase order terms and conditions before accepting the purchase order. To view the Purchase Order terms and conditions, click View link, next to Purchasing Terms/Attachments see 1 above.
- 4) Attachments window opens displaying link to *General Terms and Conditions of Purchase*, as shown below



5) Click on "GENERAL TERMS AND CONDITIONS OF PURCHASE (Rev) 100113.pdf" to open the terms and conditions of the purchase and Click on "Open" button to view the terms and conditions.



GENERAL TERMS AND CONDITIONS OF PURCHASE

ARTICLE 1. DEFINITIONS "Purchaser" means Daikin Applied who will acquire, own, and use the Goods covered by this Order. "Goods" means the goods, materials, articles, equipment, supplies, drawings, data, processes and all other property and services, including design, expediting, inspection, delivery, installation, and testing specified or required to furnish the items ordered hereunder. "Work" means any engineering, manufacturing, assembling, or other operation contributing to the supply of the Goods. All other terms shall have the meanings defined in the Uniform Commercial Code as adopted by the State of Minnesota at the date of this Order.

ARTICLE 2. ORDER DOCUMENTS The Documents constituting the contract of sale shall consist of the Purchase Order, these General Terms and Conditions; the Special and Additional Terms and Conditions, if any, the Drawings, Specifications and other Documents if any therein identified and incorporated by reference, and such detailed drawings and instructions, if any, consistent with such Drawings, Specifications and other Documents necessary for the proper execution of the Work, all of which form the "Order." In the event that any Seller's proposal or other Seller's document is made a part of the Order and is in conflict with any other part or parts of the Order Documents, said other parts shall govern. The Order Documents are complementary and what is called for by any one is as binding as if called for by all. In the event of conflict between the Order Documents, the Purchase Order shall take precedence over all Documents other than the Purchase Order, and Specifications shall take precedence over all Documents other than the Purchase Order, and Specifications shall take precedence over Drawings. This Order is an offer to purchase. Seller's commencement of Work on or shipment of the Goods, whichever occurs first and/or performance of the described services is an effective mode of acceptance of Purchaser's offer to purchase. Seller may also indicate acceptance by sending Purchaser a sales acknowledgment form. Any acceptance of this Order in Seller's additional and/or different terms or any attempt by Seller to vary any terms of this Order in Seller's acceptance. Any such proposal or attempt by Seller does not operate as a rejection of this Order in Seller's decemed acceptade by Seller without the additional and/or different terms. If this Order is deemed to be an acceptance of a prior offer by Seller without the additional and/or different terms or any attempt by Seller does not operate as a rejection of this Order is deemed to be an acceptance is hereby expressly made conditional and/or different terms or any attem

ARTICLE 3. TIME, DELIVERY AND EXPEDITING Timely performance and delivery in accordance with the stated delivery date are essential to this Order. Delivery shall be made on or before the date stated. If prior to the stated delivery date, Seller has reason to believe it cannot make delivery in the time stated, it shall give Purchaser reasonable notice of the anticipated delay, and Purchaser shall have the right to cancel this Order without charge if the anticipated delay will prevent Purchaser from fulfilling its contractual obligations to Owner. Seller, if requested, shall furnish periodic reports on progress of the work in its shops, or in shops of its suppliers. Unless otherwise provided in this Order, Seller shall deliver the Goods covered by this Order in good condition and properly packaged for shipment, taking into account the nature of the Goods and mode of transportation. Cost of packing and proper loading including all necessary blocking and bracing shall be the responsibility of Seller and deemed to be included in the purchase price. Seller must use correct packing and shipping classification descriptions to obtain lowest applicable shipping rates. Itemized packing lists must accompany each shipment. Purchaser's count will be accepted as final and conclusive on shipments not

delivery to carrier. If leakage or loss of Goods occur at any time prior to Purchaser's unloading of the Goods, Seller shall be responsible for all loss of Goods or injuries to persons or damage to property caused by the escape of Goods from containers, tank cars or trucks. Seller will indemnify, defend, protect, save and hold Purchaser harmless from and against any and all claims, liabilities, losses, costs, expenses, damages or penalties, including reasonable attorneys' fees, arising from the claims of any party or parties, including without limitation the United States or America, or any other governmental authority, agency or regulatory body, for any release, spill, leak, pumping, pouring, emitting, emptying, discharging, injecting, escaping, leaching, dumping, injury or damage, including, but not limited to, damage to the environment resulting from or in connection with anything that occurred with the Goods prior to Purchaser unloading them. The indemnification is understood to cover any and all legal actions, which may be taken by Purchaser directly against Supplier under this provision. This indemnification shall be in addition to the warranty obligation of Seller. Except as otherwise provided herein, all Goods firmished by Seller hereunder shall be become the property of Purchaser, as applicable, upon payment therefore or upon delivery, whichever occurs earlier. Upon such delivery, Seller shall cease to bear the risk of loss or damage; provided however, that any loss or damage, whenever occurring, which results from Seller's nonconforming packaging or crating shall be borne by Seller.

ARTICLE 6. INSPECTION/ACCEPTANCE Seller shall perform all inspections and tests as required by the Order. Purchaser shall have the right to inspect the Goods and Seller shall give Purchaser reasonable notice that the Goods are ready for inspection. Seller agrees to procure a similar right for Purchaser for inspection purposes with respect to Seller's suppliers in order to monitor compliance with quality requirements. Purchaser's right to inspect, examine, and test the Goods shall extend through the manufacturing process, the time of shipment and a reasonable time after arrival at the final destination. Seller's failure to adhere to the standards of quality required under this Order shall be deemed to be reasonable grounds for insecurity. Purchaser may demand in writing that Seller provide adequate assurances of Seller's ability to meet said standards. If inspection and tests, whether preliminary or final, are made on Seller's premises, Seller shall furnish, without additional charge, all reasonable facilities and assistance for safe and convenient inspection and tests required by Purchaser's representative at the final destination. No inspection of the Goods or failure to inspect, or payment for, or acceptance of the Goods by inspectors or other representatives of Purchaser, shall relieve Seller of any of its obligations under this Order, and shall in no way impair Purchaser's right to reject or revoke acceptance of nonconforming Goods, or to avail itself of any other remedies to which Purchaser may be entitled, notwithstanding Purchaser's knowledge of the nonconforming, is substantially or the ease of its discovery.

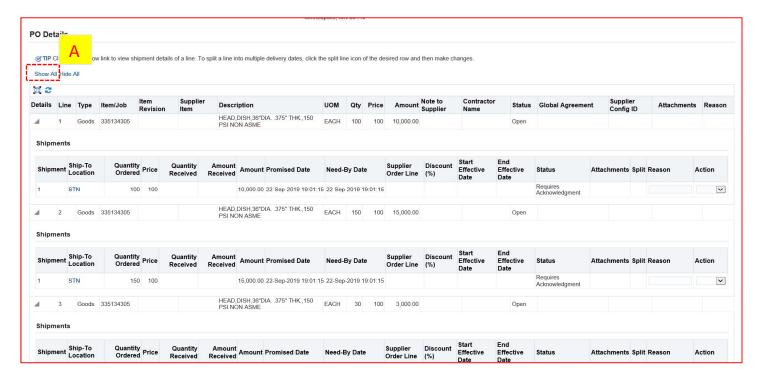
ARTICLE 7. WARRANTIES AND GUARANTEES Seller warrants that the Goods covered by this Order will: (i) conform to the Specifications, Drawings, or other description fitmished by Purchaser; (ii) shall be new and of the best quality, if no quality is specified; (iii) will be merchantable, safe and appropriate for the purpose for which Goods of like kind are normally used; (iv) will conform to any statements made on the container, labels or advertisements for such Goods, if any, (v) will conform in all respects to any samples supplied by Seller; (vii) will be adequately contained, packaged, marked and labeled; (vii) will be free from liens and patent and latent defects in design, material, workmanship and title; (viii) are fit and suitable for the purposes of this Order; (xx) and will comply with SQA Manual CPROCT403 - Revision 03 In the case of Goods designed or offered by Seller to meet the Performace requirements of Purchaser's Specifications, Seller warrants that the Goods will perform as specified. Seller shall employ good, sound technical and engineering procedures, skill, care and judgment. In the event that any parts of the Goods have not been completely described in this Order, such parts shall be in accord with nationally recognized codes and to a standard at least equal to the standards, which have been specified in this Order. Seller agrees that the aforesaid warranties shall survive acceptance of the Goods. These warranties shall nut to Purchaser. Unless the warranty period is otherwise specified in this Order, if, at any time prior to one (1) year from the date of commercial operation of Purchaser's facility, or, with respect to liens, title or latent defects at any time, it appears that the Goods, or any part thereof, do not conform to the warranties shall be the warranties shall promptly correct such nonconformity to the satisfaction of the Purchaser at the F.O.B. point of this Order, at Seller's sole expense. Seller's liability hereunder shall extend to all damages proximately caused by the breach of

6) After reading terms & conditions, close GENERAL TERMS AND CONDITIONS OF PURCHASE (Rev) 100113.pdf" window, close Attachments window. Both these windows can be closed by clicking the windows close (X) on the top right corner of the window.

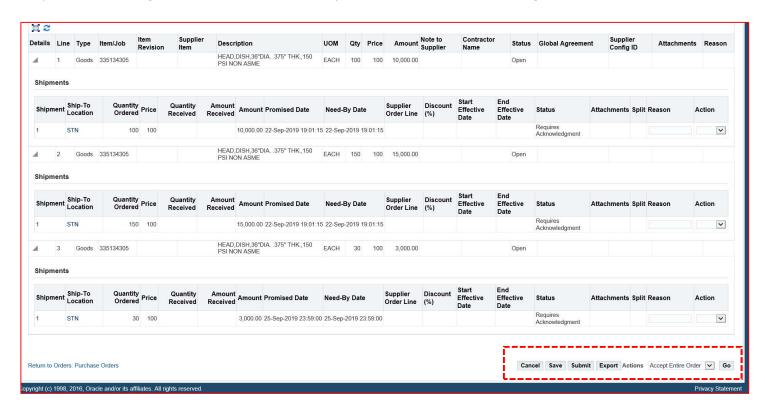




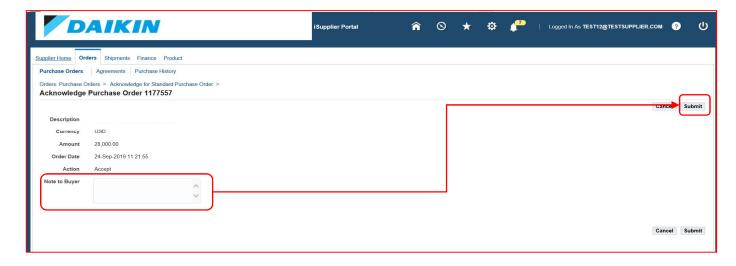
7) Scroll down to view PO details. Click on "Show All" to display PO line level details. (Refer "A" on PO Details screen below)



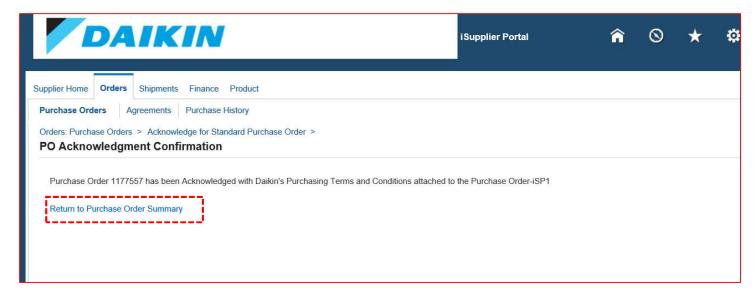
8) After reviewing PO details, scroll all the way down to the bottom of the page to view > Actions.



9) select **Accept Entire Order** in drop-down list and click on Go button *The Acknowledge Purchase Order page displays as shown below.*

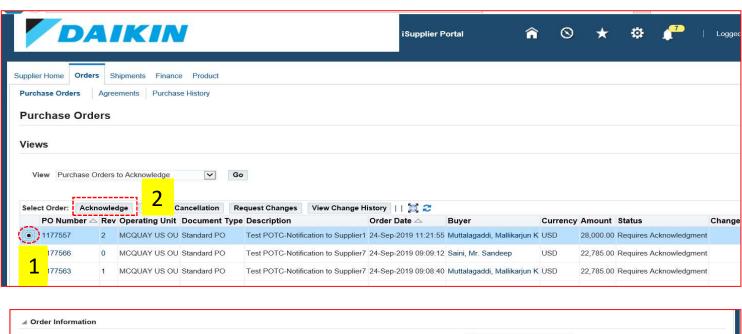


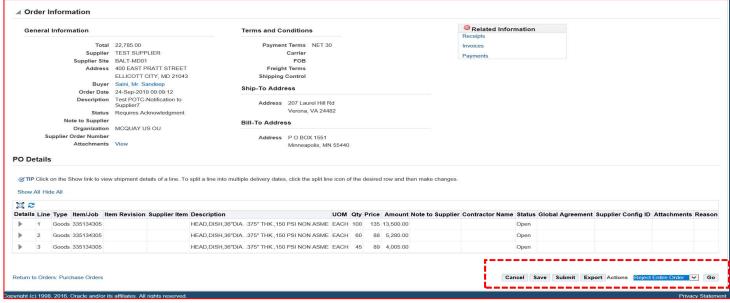
- 10) Enter a Note to Buyer and then click Submit. Note: Both submit buttons perform the same action. You can click either one to submit.
- 11) A confirmation page displays indicating that your acknowledgement has been submitted to DAA. The PO Status field is updated to *Accepted*. Note: Suppliers need to accept POs and PO Changes within 24 hours.
- 12) Click Return to Purchase order Summary link to return to orders page.

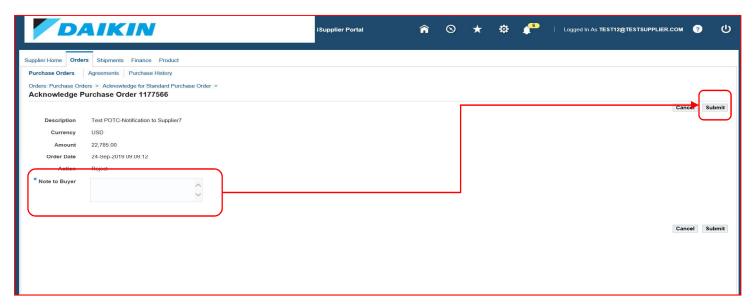


Reject Entire Order

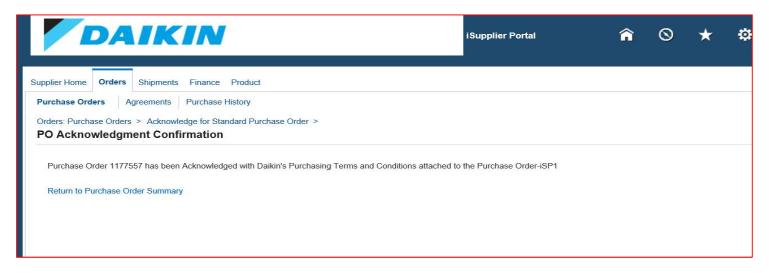
1) Access the purchase order you wish to acknowledge by clicking on the PO number link or by selecting the line and clicking the *Acknowledge* button







- 3) Enter a Note to Buyer and then click Submit. Note: Both submit buttons perform the same action. You can click either one to submit.
- 4) A confirmation page displays indicating that your acknowledgement has been submitted to DAA. The PO Status field is updated to *Rejected*.



Submit Change Requests

iSupplier Portal enables you to request changes to purchase orders when modifications are needed to fulfill an order. This lesson shows how to request changes to a purchase order after it has been acknowledged or accepted.

You may request changes to:

Blanket Agreements: Price and price breaks and Supplier Item

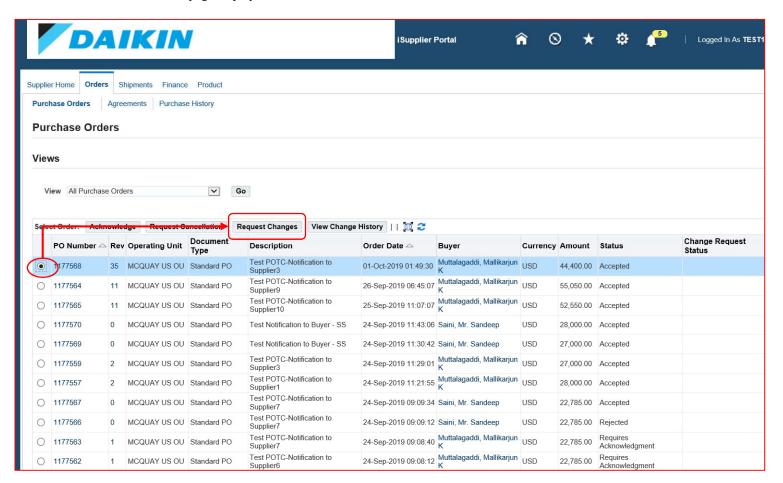
Blanket Releases: Quantity Ordered, Promised Date and Supplier Order Line

Goods POs: Price, Quantity Ordered, Promised Date and Supplier Item number etc. You can also split lines in case you want to split quantities being delivered.

You cannot request changes to: POs that have been closed or fully receipted

1) Click the Orders tab and then click Purchase Orders in the blue taskbar below the tabs.

The Purchase Orders page displays as shown below.

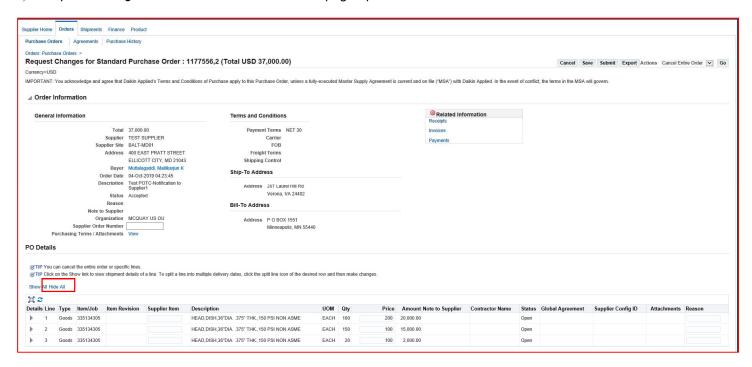


2) Locate the Purchase Order that you want to change, select the PO and then click Request Changes.

You cannot use request changes for POs with a status of *Requires Acknowledgement*, *Pending Supplier Change* or *Closed*. The *Request Changes* page displays as shown on the next page.

The information displayed on the page varies depending on the document type and purchase order details.

Request Changes for Standard Purchase Order page open as shown below. Scroll down.



4) Click Show All link. PO shipments details are visible now, as shown below.



- 5) On this page you can request changes to the following
 - o Price
 - Supplier Item
 - o Promise Date
 - Ordered Quantity

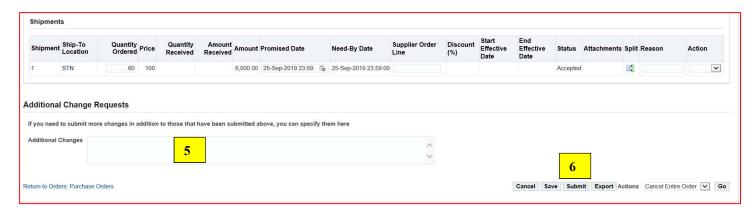
To request a price change (line item) change:

6) Enter the price change requests (line item) and the reason for the change, see 1 above.

A reason is required if you enter changes.

To request Quantity ordered or Promised Date (shipment) change:

- 7) Enter the quantity or promised date changes (shipment), see 2 above
- 8) Enter a reason for the change, see 3 above.
- 9) Select Change from the Action drop-down list, see 4 above.



Enter any additional changes and submit your request:

- 10) If applicable, enter any Additional Change Requests, see 5 above.
- 11) Click Submit, see 6 above.

A confirmation message displays as shown below. The PO status changes to Supplier Change Pending. You will receive an e-mail notification when the buyer approves or rejects your change request.

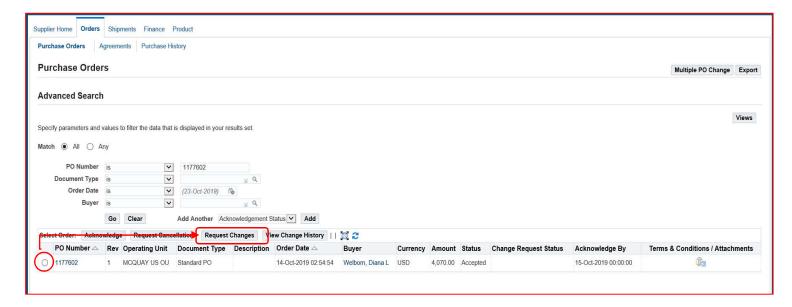
Use Return to Purchase Order Summary to return to Orders Tab.



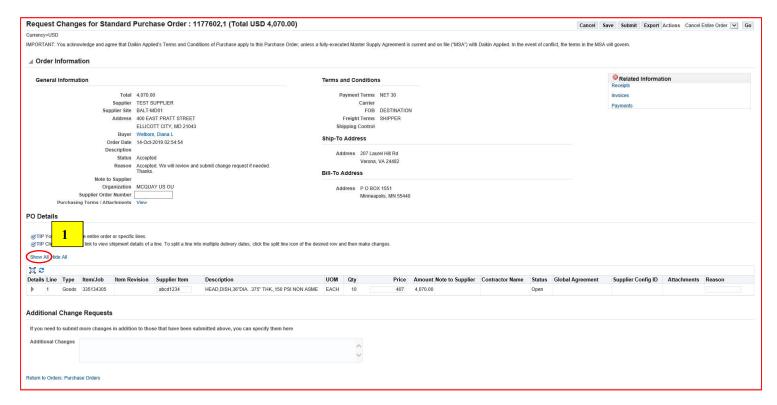
Request Changes to Purchase Orders - Split Lines

1) Click the Orders tab and then click Purchase Orders in the blue taskbar below the tabs.

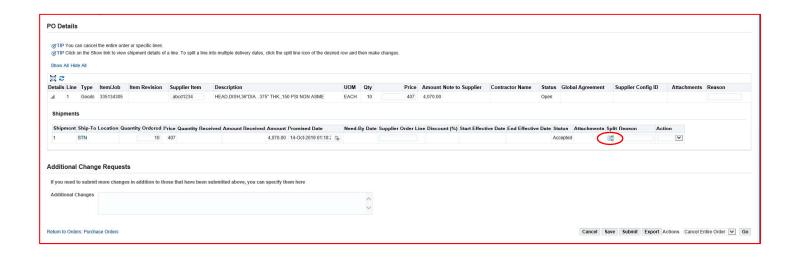
The *Purchase Orders* page displays as shown below.



 Request Changes for Standard Purchase Order page displays. Click on **Show All** link to view PO shipment details. See 1 below

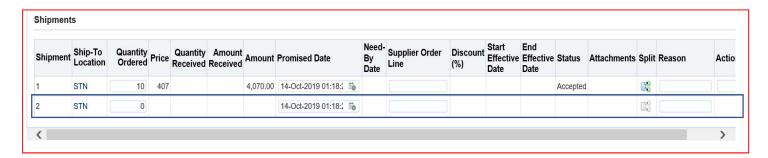


3) On this page you can split the shipment line as shown below.

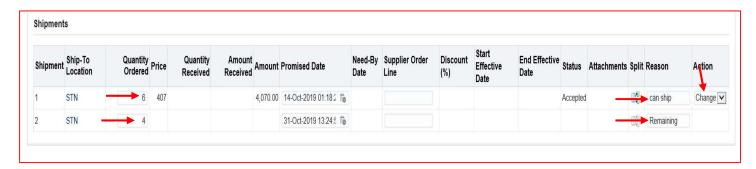


s Split I

4) Click Split icon next to the shipment line that you would like to split.

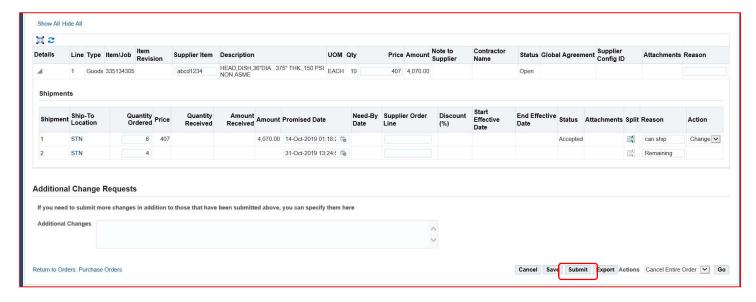


- 5) A new line is added below the existing line.
 - a. In this example, the original shipment quantity is 10.
 - b. Once the "Split" icon is selected, an additional line will be displayed.
 - c. In this example, the original line for 10 will be requested to be split into two shipments of 6 and 4, respectively.



- 6) Original Line Quantity: Adjust the Original Line Quantity to reflect the desired split quantity. Caution: When splitting standard purchase order lines, Original line quantity must be changed to reflect the split. The total of the lines should not be greater than the original quantity; otherwise the change will add an additional quantity to the PO
- 7) Split Line: Enter the Split Quantity on the new line below to reflect the desired split quantity.
- 8) Promised Date on Split Line: Enter the new Promised Date on the new split line. In this example, it 31-Oct-2019.

- 9) Reason: Enter a Reason for both the original and new line.
 - a. This is a required field that must be entered for all lines / shipments that are being changed. This reason will be displayed to the buyer.
- 10) Action: Select Change from the Action drop-down list.
- 11) Submit: Click on the Submit button to submit changes.



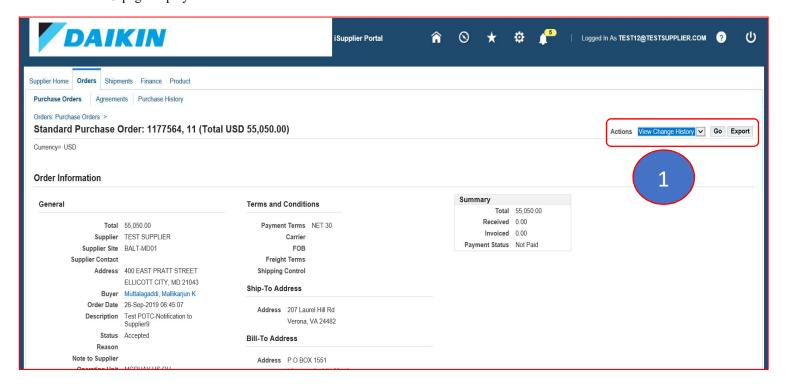
Note:

If the supplier wants to split the original line quantity into multiple line splits (shipments), select the "Split" Icon again.

View Change Order History

The *Change History for Order* page allows you to view the history of change requests that you submitted for a document, along with the corresponding buyer's response to your change request.

- 1) Click the Orders tab and then click Purchase Orders in the blue taskbar below the tabs. The *Purchase Orders* page displays.
- 2) Locate, select PO number and click View Change History The *PO* page displays as shown below.



3) Select View Change History from the Actions list and click Go, see 1 above. The *Change History for Order* page displays as shown below.



4) New, changed values are marked with a, see 2 above. Old values, when present, appear above the new values.

5) Click a Details link, see 4 above, to view details of the DAA Buyer's response to your request.

ils Request Date △ L	Line 🛆	Shipment 🛆	Item	Supplier Item	Description △	Qty	UOM	Price / Rate	Amount	Promised Date	Need-By Date	Start Date	End Date	Supplier Order Number	Supplier Order Line Number	Additional Changes	Split	Cancellation Request	Response
02-Oct-2019 23:01:54 1	1		335134305	12040	EAD,DISH,36"DL .375" THK.,150 PS. NON ASME		۵.5.	Q.									No	No	Pending
		C	Requested hange Reas	on price	SUPPLIER change								espond						

The Buyer Response field, see 5 above in the rightmost column, indicates the status of the change request: Pending, Accepted or Rejected. Response details are not present for requests that are still pending DAA buyer's response. A Response Reason will be displayed if the buyer has rejected your request.

6) Click Return to Purchase Orders link, when you have finished reviewing the changes, see 6 above.

You are returned to the *PO* page shown in step 2.

View Blanket Agreements and Releases

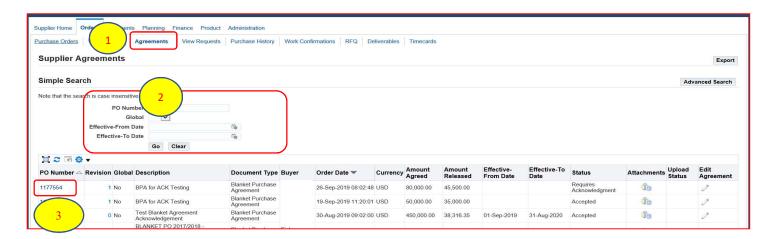
DAA uses Blanket Agreements to purchase materials at an agreed upon rate, for a specific period of time. A blanket agreement specifies the pricing for the materials should they be purchased. To order items that are contained in the blanket agreement, DAA creates a Blanket Release purchase order.

If your company has blanket agreements with DAA, you can access the agreements and releases from the *Agreements* page.

Export Button: Use this button to export the currently displayed information to a spreadsheet.

1) Click the Orders tab and then click Agreements in the blue taskbar below the tabs, see 1 below.

The Supplier Agreements search page displays as shown below.

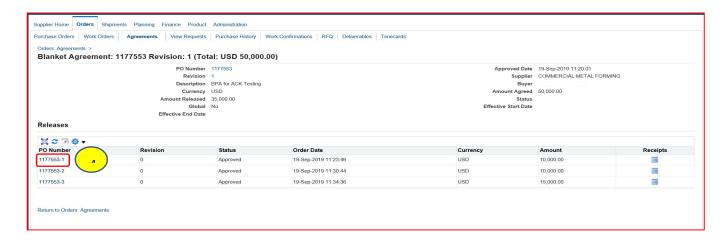


Enter your search criteria and click Go, see 2 above. To display all agreements, do not enter search criteria.

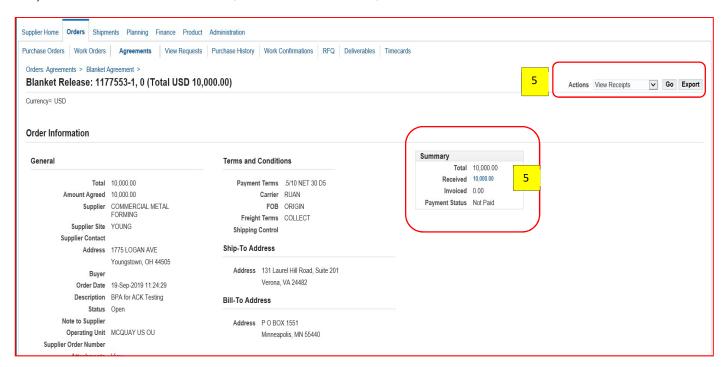
The results list displays selected data for the blanket agreements which match the criteria entered.

- Amount Agreed: Total dollar value amount associated with the blanket purchase agreement.
- Amount Released: Total dollar amount released against the agreement to date.
- Click the PO Number or Order Date column heading to sort by the information in the column. Click the column heading again to reverse the sort order.
- Click a PO Number link, see 3 above, to view releases that have been made against the agreement.

The Blanket Agreement page is displayed as shown on the next page. This page displays all the releases that have been made to date.

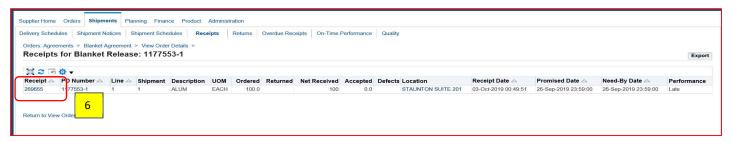


5) To view the release PO details, click a PO Number link, see 4 above.



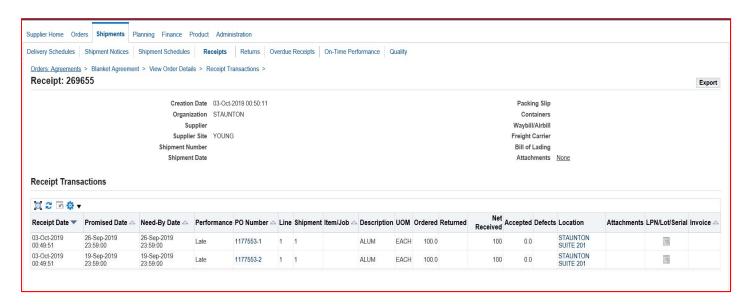
6) To view receipts that have been entered for a release PO, select View Receipts from the Actions list and click Go or click the Received link, see 5 above.

The Receipts page displays as shown below.



7) To view the Receipt detail, click a Receipt Number link, see 7 above.

The Receipt Transactions page displays as shown below.



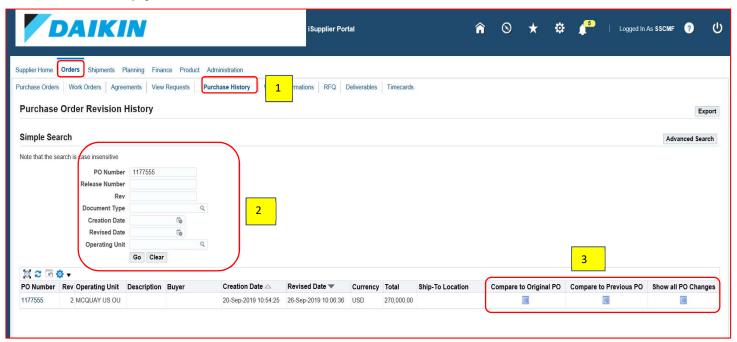
View Revision History

The Purchase Order Revision History page allows you to search for details related to the revision history of a purchase order. You can compare each revised PO to the original PO or the previous PO. You can also view all changes made to the PO.

Export Button: Use this button to export the currently displayed information to a spreadsheet.

1) Click the Orders tab and then click Purchase History in the blue taskbar below the tabs.

The *Purchase Order Revision History* search page displays as shown below. You can also access this page by clicking the Purchase History quick link on the Home tab.

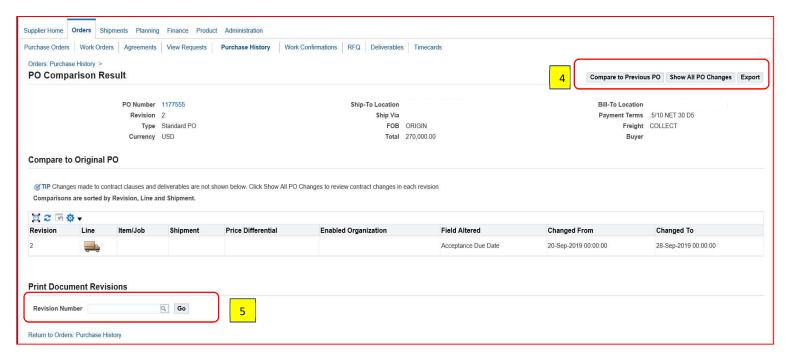


2) Enter your search criteria and click Go, see 2 above. To display all POs, do not enter search criteria.

The results list displays purchase orders which match the criteria entered. The revision number associated with each PO is displayed in the **Rev** column.

3) Click the icon associated with a compare option, see 3 above.

The PO Comparison Result Page is displayed as shown on the next page.



- 4) To view another revision, click the associated action button, see 4 above.
- 5) To view or print a revision, enter the revision number and click Go, see 5 above.